



Backup Fact Sheet



System Requirements

TeamViewer	Version 14.5 or higher (Windows) Version 15.22 or higher (macOS)
Operating Systems	Microsoft Windows 7 (SP1), Windows 8, Windows 8.1, Windows 10, Windows Server 2008 R2 (SP1) / 2012 / 2012 R2 / 2016 / 2019 / 2022 macOS Mojave, Catalina, Big Sur, Monterey



Backup

Offsite Storage	Store your data safely in the cloud.
Automatic Deduplication	Only altered data will be transferred.
Individual Policies	✓
File Filtering	✓
Scheduling	✓
Bandwidth Throttling	✓
Alerts	✓
Snapshot View	✓
Quick Settings	Full Selection / Quick Selection / Advanced Selection
Storage Location	Your data will be stored in the data center closest to the location where you backed up your first device. For the exact locations of our data centers, see page 2 .



Restore

Remote Restore	Restore files remotely through the central backup dashboard.
Client Restore	✓
File Filtering	✓
File Level	Browse files and restore only the ones you have selected.
File Retention	10 days / 2 weeks / 1 month / 3 months / 6 months 1 year / 3 years / 6 years / forever
Restore to Original Machine	✓
Restore to another Device	✓
Recovery Point Objective	30 minutes



Security

Client-side encryption	Military-level 256-AES encryption prior to data transfer
Server Infrastructure	Amazon Web Services (AWS)
Encrypted Servers	256-AES encrypted AWS S3 servers
Data Center Locations	North- and South America: Virginia, Montreal
	Europe/Middle East: Frankfurt, Paris, London, Dublin, Stockholm
	Asia/Pacific: Sydney, Tokyo, Mumbai, Seoul, Singapore
Data Center Certifications	SSAE 16 SOC-1 Type II ISO/IEC 27001:2005 PCI-DSS
Redundant Data Storage	✓



Managed Service Provider Benefits

Individualization	Create and customize individual backup policies.
Central Management	Manage your backups through a single pane of glass.
Group View	Create device groups, and view the collective amount of storage used.
Alerts	Receive instant alerts in case a backup has failed.
Scalability	Extend your backup storage whenever needed.
Unlimited Endpoints	Your backup storage is available for all computers in your computers & contacts list.
Automated Maintenance	✓
Free Updates	✓
TeamViewer Integration	TeamViewer Backup is fully integrated into TeamViewer.



Individualization

Unlimited Policies	Create & customize as many individual policies as you need.
File Filtering	Specify what kind of files you want to include or exclude in your backup.
Backup Cycles	Every... ... 30 minutes / 1 hour / 2 hours / 4 hours / 8 hours
Scheduling	Specify at what times a backup should be run
Bandwidth Throttling	128 Kbps / 256 Kbps / 512 Kbps / 1 Mbps / 2 Mbps / 4 Mbps / 8 Mbps



Central Management

Remote Activation	Activate TeamViewer Backup remotely through the central TeamViewer Management Console.
Bulk Activation	✓
Status Overview	✓
Alerts	✓
Remote Restore	✓

Keep your data safe.

Test TeamViewer Backup **14 days for free!**

Do you still have questions? Our team would be glad to help you get answers.

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