TeamViewer
Remote Management

Web Monitoring
Technical Fact Sheet

Monitor, analyze, and improve website performance and end-user experience

Uptime Monitoring

Page Load Monitoring

Transaction Monitoring

General Facts

Monitoring Locations	38: Check page 3 of this document for a complete list.
IPs	Check page 3 of this document for a complete list.
24/7 Monitoring assurance	✓
Historical data on charts	✓
Comprehensive Reporting	✓

Uptime Monitoring

Check Frequency	1 / 3 / 5 / 10 / 15 / 20 / 30 / 60 / 120 / 360 minutes
Protocols	HTTP, HTTPS, ICMP
Webpage Content Check	Check for specific strings on web pages or in the HTML source code.
Instant Alerts	Receive alerts if your page is not available or exceeds your maximum response time.
Data Retention	Data Subject: Monitor Results (Response Time) Total: 2 years | Raw: 6 months | Aggregated: 18 months

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Page Load Monitoring
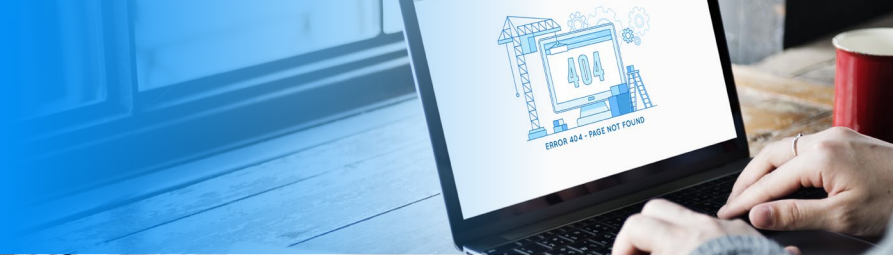
Browser	Mozilla Firefox / Google Chrome
Waterfall View	Detailed, sequential overview of your website's load time. View single load times of every element on your website to spot and fix bottlenecks.
Screen Capturing	Get screenshots of the monitored page as soon as an error is detected
Check Frequency	1 / 3 / 5 / 10 / 15 / 20 / 30 / 60 / 120 / 360 minutes
Instant Alerts	Set individual load time thresholds and receive alerts as soon as those are reached, or when elements fail to load.
Data Retention	Data Subject: Monitor Results (Response Time) Total: 2 years | Raw: 6 months | Aggregated: 18 months Data Subject: Net Data Total: 6 months | Raw: 6 months

Transaction Monitoring

Funnel Visualization (coming soon)	Visualize response times along the funnel process to identify problems and reduce drop and abandonment rates.
Diagnostics	Drill down into the data and identify problems to improve your websites' performance.
Multi-Threshold	Set individual thresholds for each step of the transaction funnel.
XML Script	Simulate user input and monitor the performance of your website with a predefined XML script.
Waterfall View	Detailed, sequential overview of your website's load time, in case of transaction error.
Screen Capturing	As soon as an error occurs, get a screenshot of the respective website the process failed on.
Instant Alerts	Get notified as soon as one of your transactions checks fail.
Data Retention	Data Subject: Monitor Results (Response Time) Total: 2 years | Raw: 6 months | Aggregated: 18 months Data Subject: Net Data Total: 6 months | Raw: 6 months

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Monitoring Locations

Europe, Middle East, Africa

Germany | Frankfurt a.M. | Munich | Nuremberg
United Kingdom | London
Netherlands | Amsterdam
Switzerland | Zurich
Spain | Madrid
Denmark | Copenhagen
Norway | Oslo
Sweden | Stockholm
Russia | Moscow
Italy | Milan
France | Paris | Marseille
Austria | Vienna
Poland | Warsaw
South Africa | Johannesburg
Isreal | Tel Aviv
UAE | Dubai

North & South Africa

United States | New York City | Los Angeles |
Dallas | Denver
Atlanta | Miami | Washington, D.C
Canada | Toronto
Brazil | Sao Paolo | Rio de Janeiro
Mexico | Mexico City
Argentina | Buenos Aires

Asia & Pacific

Japan | Tokyo
Australia | Sydney
Singapore | Singapore
Hong Kong | Hong Kong
Taiwan | Taipei
India | Chennai
South Korea | Seoul

Server IP Addresses

See our website to browse the IP addresses of our web monitoring servers.
www.teamviewer.com/IP-addresses

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Try TeamViewer Remote Management for 14 days, FREE!

- Endpoint Protection
- Monitoring
- Web Monitoring
- Asset Management
- Backup

Start Free Trial

Solution Highlights

Scalable

TeamViewer Remote Management grows with your business. Only pay for what you actually need and scale at any time.

Customizable

Customize TeamViewer Remote Management to specific department needs or clients by defining individual policies.

Integrated

Get TeamViewer Remote Management solutions in one convenient dashboard, without adding another vendor to your IT stack — all seamlessly integrated with TeamViewer.

About TeamViewer

As a leading global technology company, TeamViewer offers a secure remote connectivity platform to access, control, manage, monitor, and support any device — across platforms — from anywhere. With more than 600,000 customers, TeamViewer is free for private, non-commercial use and has been installed on more than 2.5 billion devices. TeamViewer continuously innovates in the fields of Remote Connectivity, Augmented Reality, Internet of Things, and Digital Customer Engagement, enabling companies from all industries to digitally transform their business-critical processes through seamless connectivity.Founded in 2005, and headquartered in Göppingen, Germany, TeamViewer is a publicly held company with approximately 1,400 global employees. TeamViewer AG (TMV) is listed at Frankfurt Stock Exchange and belongs to the MDAX.

Questions?

We are always happy to help.

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