



# Web Monitoring Technical Fact Sheet



## General Facts

<b>Monitoring Locations</b>	31 <i>Check <b>page 2</b> of this document for a complete list.</i>
<b>IPs</b>	<i>Check <b>page 2</b> of this document for a complete list.</i>
<b>24/7 Monitoring assurance</b>	✓
<b>Historical data on charts</b>	✓
<b>Comprehensive Reporting</b>	✓

## Uptime Monitoring

<b>Check Frequency</b>	1 / 3 / 5 / 10 / 15 / 20 / 30 / 60 / 120 / 360 minutes
<b>Protocols</b>	HTTP, HTTPS, ICMP
<b>Webpage Content Check</b>	Check for specific strings on web pages or in the HTML source code.
<b>Instant Alerts</b>	Receive alerts if your page is not available or exceeds your maximum response time.

## Page Load Monitoring

<b>Browser</b>	Mozilla Firefox / Google Chrome
<b>Waterfall View</b>	Detailed, sequential overview of your website's load time. View single load times of every element on your website to spot and fix bottlenecks.
<b>Screen Capturing</b> <small>(coming soon)</small>	Get screenshots of the monitored page as soon as an error is detected.
<b>Check Frequency</b>	2 / 3 / 4 / 5 / 10 / 15 / 20 / 30 / 60 / 120 / 360 minutes
<b>Instant Alerts</b>	Set individual load time thresholds and receive alerts as soon as those are reached, or when elements fail to load.

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## Transaction Monitoring

<b>Funnel Visualization</b> <small>(coming soon)</small>	Visualize response times along the funnel process to identify problems and reduce drop and abandonment rates.
<b>Diagnostics</b>	Drill down into the data and identify problems to improve your websites' performance.
<b>Multi-Threshold</b>	Set individual thresholds for each step of the transaction funnel.
<b>XML Script</b>	Simulate user input and monitor the performance of your website with a predefined XML script.
<b>Waterfall View</b>	Detailed, sequential overview of your website's load time, in case of transaction error.
<b>Screen Capturing</b> <small>(coming soon)</small>	Get screenshots of the monitored page as soon as an error is detected.
<b>Instant Alerts</b>	Get notified as soon as one of your transactions checks fail.

## Monitoring Locations

<b>Europe Middle East Africa</b>	<b>Germany</b>	Frankfurt a. M. Munich	<b>Russia</b>	Moscow	
	<b>United Kingdom</b>	London	<b>Italy</b>	Milan	
	<b>Netherlands</b>	Amsterdam	<b>France</b>	Paris	
	<b>Switzerland</b>	Zurich	<b>Austria</b>	Vienna	
	<b>Spain</b>	Madrid	<b>Poland</b>	Warsaw	
	<b>Denmark</b>	Copenhagen	<b>Turkey</b>	Istanbul	
	<b>Sweden</b>	Stockholm	<b>South Africa</b>	Johannesburg	
			<b>UAE</b>	Dubai	
	<b>North &amp; South America</b>	<b>United States</b>	New York City Los Angeles Dallas Denver		
		<b>Canada</b>	Toronto		
<b>Brazil</b>		Sao Paolo			
<b>Mexico</b>		Mexico City			
<b>Argentina</b>		Buenos Aires			
<b>Asia &amp; Pacific</b>		<b>Japan</b>	Tokyo		
		<b>Australia</b>	Sydney		
	<b>Singapore</b>	Singapore			
	<b>China</b>	Hong Kong Tianjin			
	<b>India</b>	Mumbai			
	<b>South Korea</b>	Seoul			

## Server IP Addresses

See our website to browse the IP addresses of our web monitoring servers.

[www.teamviewer.com/IP-addresses](http://www.teamviewer.com/IP-addresses)

## Ensure peak performance of your website.

Test TeamViewer Web Monitoring **14 days for free!**

Do you still have questions? Our team is happy to help.

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